

<b>Capital Plan Post Implementation Review</b>	
Service:	Leisure
Scheme Title:	Poult Wood Golf Centre – Upgrade of Showers
Scheme Description:	Replacement and upgrade in response to customer complaints regarding both quality and reliability of male and female showers.
Evaluation:	Report to Finance & Property Advisory Board – 1 March 2006
Capital Plan Year(s)	2006/07
Approved budget	£22,000
National Priorities	Current government policy encourages all members of the public to increase physical activity, and participate in a minimum of 30 minutes exercise a day, three days a week. PWGC offers facilities and activities that can be used by the whole community, irrespective of age, ability, gender and disability.
Local Priorities	Council Key Priorities: Promote, encourage and provide opportunities for 'Healthy Living; to give priority to involving and meeting the needs of young people. Leisure Strategy: Provide leisure services in the interest of health and safety of the public and employees and make improvements to leisure facilities that will remove barriers and facilitate access; encourage the whole community to develop and maintain active and healthier lifestyles from childhood to old age.
Targets for judging success:	<ul style="list-style-type: none"> <li>• Increased levels of customer satisfaction.</li> <li>• Reduction in complaints.</li> <li>• Improved reliability</li> </ul>
Completion date (work completed):	November 2007
Completion date (final payment):	December 2007
Projected date for post implementation review:	October 2007
Final cost:	£21,578.
Performance against National and Local Priorities and Targets:	Customer complaints have been addressed and the Customer Panel is pleased with improvements. The showers are now reliable.
Budget performance / Value for money:	Project completed on budget.
Other performance / procurement issues:	None.
Ongoing / Outstanding issues:	None.